

Lean Thinking for Service Businesses: Quick Checklist

Are You Wasting Time and Money?

- ☒ Do customers or employees wait more than 24 hours for responses?
- ☒ Do employees enter the same data into multiple systems?
- ☒ Do tasks bounce between 3+ people before completion?
- ☒ Do technicians often arrive without the right parts?
- ☒ Do invoices or approvals pass through unnecessary layers?
- ☒ Do you have a backlog of unfinished service requests?

At **Efficiency Edge**, I help business owners cut through the chaos by building clear systems, accountability structures, and data-driven processes that actually work. My goal is simple—free up your time, improve your cash flow, and give your team the tools to perform at their best. If you're ready to stop fighting fires and start running your business with confidence, let's talk. [Schedule a call here](#)

